

YOU Said	WE Did
“I want more face-to-face appointments”	We have adjusted our appointments to make a larger proportion Face to face. We also still provide telephone and online appointments for those patients who want or need them. If you have a telephone appointment the GP will call you in if they need to examine you.
“I work and need to be seen out of hours- IN CLIFTON”	This is no problem! We will be open Mon, Tue and Wed until 8pm as of 1.4.25. We will still have GP and HCA appointments 7-8am on a Tuesday and will also have appointments all day on a Saturday. FACE TO FACE AT RIVERGREEN! We have worked tirelessly to enable us to provide extended access here in Clifton for our patients.
“We want more GP appointments”	We have directed any spare Primary Care Network funds to enable us to run additional GP clinics in practice, this has helped with winter pressures when we needed it most too.
“No one told me about your Physiotherapist, why not?”	We do promote our additional roles in the practice and on the screen in reception, also on the website. We are also starting up a face book page in the near future which we will update you on special clinics and events.